

### ***The Company***

Pure Ohio Wellness is an Ohio based Cannabis company, vertically integrated, featuring a Level 1 cultivation facility, Processing/Extraction plant, and multiple dispensaries. If you want to be a part of a new industry working at the Ohio's leading medical marijuana dispensary, apply today! Part-time and Full-Time positions available. Weekend availability is required. Dayton and London locations hiring.

**The position:     Dispensary Customer Service Representative**

- Greet and establish rapport with customers— get to know them and seek to understand their interest in cannabis medicine
- Engage with and educate patients about medicinal properties of cannabis, answer their questions and help them make a choice that is most appropriate for their condition.
- Educate patients on methods of use.
- Accurately operate company's POS system. Comply with company's cash handling procedures.
- Strictly comply with all state regulations pertaining to medical cannabis.
- Maintain store cleanliness.
- Perform clerical tasks including accurate filing, compiling, and maintaining inventory and records
- Gather and process required patient documents and information, and perform detailed verification while maintaining client confidentiality.
- Continue to enhance your knowledge of medical cannabis, and continually hone your ability to explain and recommend treatment procedures and product uses.

### **General Qualifications:**

- 21 years of age.
- Prior retail or restaurant management experience preferred.
- Strong work ethics.
- Quick learner. Ability to troubleshoot and work independently.
- Self-motivated, self-starter and passionate about cannabis.
- **THE ABILITY TO WORK IN A FAST-PACED ENVIRONMENT A MUST.**
- Positive and friendly attitude. Ability to handle pressure especially during busy times.
- Ability to communicate clearly and effectively.
- Proven record of exemplary customer service skills.
- Basic Cannabis knowledge: Medicinal properties, strains, method of consumption, regulations.
- Ability to work while standing for extended period of time.
- Must have reliable transportation. Must be punctual.
- **Ability to work flexible hours, evenings, weekends and holidays.**
- Ability to follow directions and willingness to take on additional duties as needed.

**\*NOTE: This job description is not intended to be all-inclusive. Employee may perform other related duties as negotiated to meet the ongoing needs of the organization. As a new company, you will have the unique opportunity to grow with us and learn in an everchanging, fast paced environment. If you are interested in an exciting opportunity in a new and growing industry, please send resume' and references.**